



New Mexico Passenger Transportation Association Quarterly Training

Violence in the Transit Workplace: Prevention, Response and Recovery

Presented by: Adrian Moy with
National Transit Institute (NTI)

When:
Friday, January 20, 2012
8:00 a.m. to 12:00 p.m. noon

Where: Village of Los Lunas Training Center
751 Juan Perea Rd. SE
Los Lunas, NM



The goal of this course is to provide participants with knowledge and skills to prevent, respond to and recover from workplace violence. Prevention methods covered include implementing system and personal security measures, recognizing and reporting the warning signs of potentially violent behavior and using effective interpersonal skills for dealing with different, difficult and dangerous people. Response strategies focus on self-preservation and the importance of accurate reporting. The recovery module addresses the stress associated workplace violence and what employees can do to address the impact of it on themselves and co-workers.

Please email or call by January 16, 2012, to let us know how many will be attending from your agency!

New Mexico Passenger Transportation Association
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Hope to see you in January!!!

Thank you to our Sponsors:



And

